

DENISTONE EAST PUBLIC SCHOOL CANTEEN
MUNCH MONITOR INFORMATION
www.munchmonitor.com

What is MunchMonitor?

MunchMonitor puts your school canteen online, making good food easy!

Many parents are already enjoying the benefits of using MunchMonitor to order from the school canteen. Parents are saying they love MunchMonitor because:

- Transactions are cashless – no more lost money in the playground
- It is easier and quicker than writing out brown paper bags and finding correct change.
- The reports mean you can keep track/check what money has been spent and on what items
- It helps with dietary and allergy control.

How to Set up your MunchMonitor Account

Haven't signed up yet? Just go to www.munchmonitor.com and enter the generic Username "Denistone" and Password "munch2122".

From there you are ready to set up your own account. QUICK and EASY!

When setting up your child under 'student profile':

- please enter any food allergies they have. When the child makes purchases at the canteen using MunchMonitor the allergy information appears on the screen so that staff know what foods the child cannot have.
- assign "snack money". This allows the child to purchase at the canteen using a swipe card. You can set spending limits and even permit specific days for swipe card purchases for your child to prevent overspending or the child purchasing items for all their friends. You can also ban particular foods from being purchased.
- upload a current photo of your child. It will prevent other children from using your child's swipe card and make it easier to return if your child loses it.

Topping up the account is easy to do online.

MunchMonitor will charge a \$2.50 account keeping fee per family account per term. That's less than a cup of coffee!

Forgotten your password?

No worries. Go to www.munchmonitor.com, click on "Forgotten My Password" and you will have it in no time.

Where do I get my Cashless Swipe Cards for the Kids to Use at School?

All MunchMonitor account holders are entitled to a cashless “swipe card”. Go to your student profiles on MunchMonitor and assign “snack money”, follow the steps and lastly collect your card from the canteen window (just see Anne-Marie).

Lost your swipe card? Check at the canteen to see if it has been handed in, if not then see Anne-Marie at the canteen for a replacement.

Online ordering of recess and lunches

You can order recess and lunches weeks ahead if required.

To place a web order, simply select from the menu at www.munchmonitor.com where you will also find MunchMonitor specials ONLY available online and other Web only order items! Don't forget to hit submit to confirm and process the order.

Cut off time for placing orders online is 8.45am on the day.

If you miss the deadline you are able to order in person at the canteen prior to 9.30am (Monday to Thursdays) and 9.00am (Friday). Please note the MunchMonitor Specials are available as an online order only without incurring additional costs.

How does my child collect their recess and/or lunch order?

For years 1 to 6 they are to collect their recess order from the side canteen window. Kindy recesses are delivered to the classrooms prior to recess.

All lunches are individually packed and placed in containers for each class. The hot food is in a white plastic tub and the cold food/drinks are put in a blue cooler bag. These are collected by 2 children from each class prior to lunchtime and taken back to their class for distribution by the teacher.

What happens if my child loses their lunch or forgets to pack one?

The child should see Anne-Marie in the canteen and a sandwich will be made for them. This cost of this sandwich will be charged onto your munch monitor account. If there is insufficient funds we will wait until it is topped up and then charge.

Additional tips from the P&C

- Don't forget to upload a current photo of your child. It will prevent other children from using your child's swipe card and make it easier to return if your child loses it.
- Please ensure you have the correct class for your child to ensure lunches are delivered correctly. This will need to be updated each year when the child moves up to a different class.
- Remember lanyards are a great way to keep the swipe card safe.
- Please ensure your child knows that there is an order for them and also what and when snack money is available to them.
- Regularly check how much money you have on account to ensure there is ample funds for assigned snack money.